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SERVICE HOTLINE

REFERENCE NUMBER: 22/2016

22 February 2016

TECHNICAL DEFECT – RE-REQUEST OF DEPTH UPDATES

The JSE would like to advise clients that we have noted a technical defect with the re-request function in respect of public data on the Equity & Currency Derivatives Markets.

This defect is related to the “Sell Who” and “Buy Who” fields in the Display Update (Message Type 59) message where members own orders are not being populated. Please note that only in the instance where members re-request missed “Display Update” messages will these fields not be populated.

The cause for the issue is currently being investigated. We will provide an update in due course

We apologise for any inconvenience this may have caused.

Market / Service:

- Equity Derivatives
- Currency Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail Customersupport@jse.co.za

Issued By:

Trading and Market Services